



# GFI FAXmaker

## for Exchange/SMTP

Network fax server for Exchange/SMTP

Faxing manually is out of date. A professional fax server grants substantial savings on cost and improves customer service and image: The process of sending a fax is much shorter and incoming faxes are automatically integrated with today's 'email-based' workflow.

With over 100,000 fax servers shipped since its launch, and numerous prestigious industry awards to its name, GFI FAXmaker is the leading enterprise quality fax server when it comes to reliability, ease of use and administration, and price.

GFI FAXmaker for Exchange/SMTP excels in its seamless integration with your mail server. This allows users to send and receive faxes and SMS/text messages directly from their email client, making GFI FAXmaker easy to use and learn. Leveraging your email infrastructure and Active Directory also allows for unparalleled scalability, reliability and hassle-free administration.

### ■ Active Directory integration reduces administration

GFI FAXmaker for Exchange/SMTP was designed from the ground up to minimize its administration. It integrates with Active Directory and therefore does not require the administration of a separate fax user database. User-related settings can be applied to Windows users or groups directly.

### ■ Supports Microsoft Exchange 2000/2003/5.5

GFI FAXmaker integrates with Exchange Server 2000/2003 via a standard Exchange SMTP connector. **There are no schema updates to Active Directory.** This makes GFI FAXmaker scalable and indifferent to new Exchange service packs and versions. Microsoft Exchange 5.5 is supported by creating a routing rule on the Exchange 5.5 SMTP connector. GFI FAXmaker can be installed on the Exchange server (if using 2000/2003), or on a separate machine, in which case no software has to be installed on the Exchange server itself!

### Benefits

#### Why choose GFI FAXmaker for Exchange/SMTP as your fax server?

- Best fax integration available for your mail server – Exchange, Lotus Notes, Mdaemon and others
- Minimal administration and user training required
- The most popular fax server, voted #1 by Windows IT Pro readers 3 years running
- Unbeatable pricing: USD 1400 for 25, USD 2225 for 50, USD 7500 for unlimited users.

### ■ Fax over IP (FOIP) support

GFI FAXmaker offers Fax over IP (FOIP) functionality enabling you to send faxes over the Internet whilst easily integrating with the existing IP infrastructure, such as IP-enabled PABXs. GFI FAXmaker's FOIP may also be used to implement Least Cost Routing (LCR); this results in cost-effectiveness that is achieved through a reduction in international calls dialed since calls are translated into a local call at the recipient's country. FOIP may only be employed if the appropriate FOIP-enabled software or devices are installed.

### ■ Supports Lotus Notes & SMTP/POP3 servers

GFI FAXmaker integrates via the SMTP/POP3 protocol with Lotus Notes and any SMTP/POP3 server. It can be installed on the mail server itself or on a separate machine. In the case of Lotus Notes, @FAX addressing is supported.

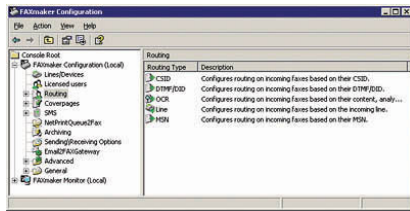
### ■ Automated fax delivery/inbound fax routing

GFI FAXmaker can automatically route incoming faxes to the user's mailbox or to a particular printer based on a DID/DDI/DTMF number or the line on which the fax was received. Faxes can also be forwarded to a public folder or assigned to a network printer per installed fax port.

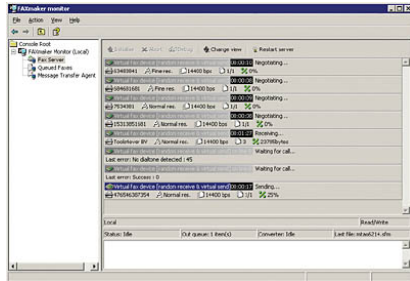
### ■ SMS/texting gateway allows users to send SMS/text messages from their desktop

GFI FAXmaker's SMS gateway enables network users to send SMS messages from their desktop; this allows them to easily contact business colleagues and associates who are on the road or away from their desk. Using the SMS gateway rather than a mobile phone is faster (no need to use the phone pad) and saves users the cost of the SMS message. SMS messages can either be sent via an Internet-based SMS service or through a mobile phone or PCMCIA mobile card. The SMS gateway can also be used for administrative alerts, for example, to notify an administrator of critical system outages or application problems. Any email-enabled application can send SMS messages via the GFI FAXmaker SMS gateway. A central log of SMS messages permits the control of SMS use.

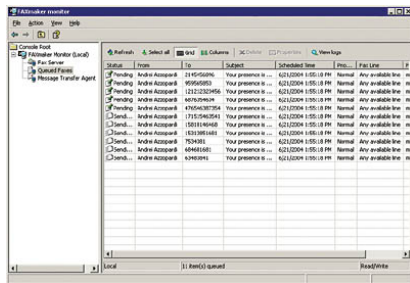
## GFI FAXmaker



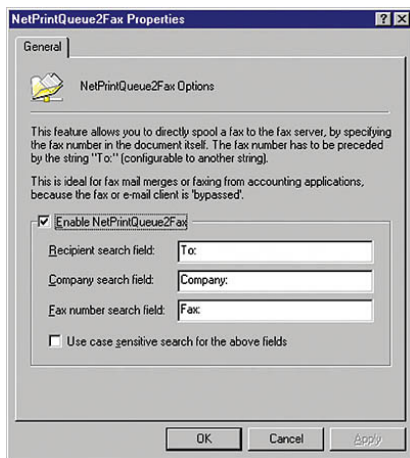
GFI FAXmaker configuration



The GFI FAXmaker server monitor

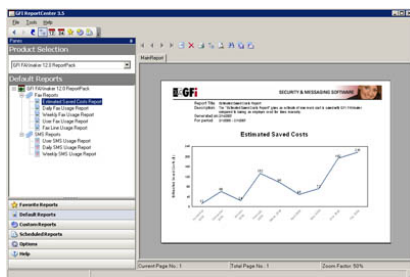


Monitor fax queue



Easy application integration using NetPrintQueue2FAX

## GFI FAXmaker ReportPack



Estimated saved costs report

## ■ Multiply the value of GFI FAXmaker with powerful reporting

The GFI FAXmaker ReportPack offers several default and customizable fax and SMS reports including:

- Fax usage per user or over a period of time
- Fax line usage
- SMS usage per user or over a period of time
- Estimated cost savings.

## ■ Supports multiple mail servers & clustering

Because of its flexible infrastructure, GFI FAXmaker can send and receive faxes for users on different mail servers. It can also support a mix of Exchange 5.5, Exchange 2000/2003 servers or even SMTP/POP3 servers. Active and passive clustering is fully supported because GFI FAXmaker does not require any software to be installed on the mail server itself; simply configure both mail servers in the cluster to be able to send and receive faxes via GFI FAXmaker.

## ■ Robust & scalable multi-line fax server

GFI FAXmaker includes a robust fax server, which can scale up to 32 lines per fax server using fax boards or active ISDN cards. For smaller installations, Fax modems can be used as well. GFI FAXmaker also supports the use of the Windows 2000/XP/2003 fax drivers for wider hardware support.

## ■ Native ISDN support

GFI FAXmaker natively supports ISDN, allowing you to use inexpensive active ISDN cards and get multi-line faxing and inbound routing at a fraction of the price of using multi-line fax boards.

## ■ Archive faxes to GFI MailArchiver, to SQL, or other archiving solution

GFI FAXmaker allows you to archive all faxes to GFI MailArchiver, a SQL database or to an email address. GFI MailArchiver is an email archiving solution that stores all mails in a SQL database and allows users to easily search for past emails and faxes. GFI FAXmaker can be configured to forward all faxes to GFI MailArchiver, allowing users to search for past faxes in the same way as emails. With the OCR module, faxes can also be searched based on what text they contained.

## ■ Optional OCR reading & routing module

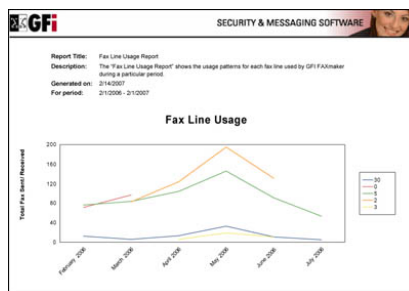
The optional OCR module can be used to convert all incoming faxes to a readable text format using Optical Character Recognition (OCR) technology and then route the fax to the correct user by finding keywords related to a recipient, for example his first name, last name or job function. If GFI FAXmaker cannot match a recipient, it will route the fax to the default recipient/router. This feature is also especially handy if you plan to archive all faxes, since it makes searching for a particular fax much easier.

## ■ Junk fax filter

GFI FAXmaker includes a 'junk fax filter' that can auto-delete spam faxes on the basis of sender number.

## GFI FAXmaker ReportPack add-on

Find out the number of faxes and SMSes sent/received in your organization and the savings made by using GFI FAXmaker.



### ■ Send faxes from any application

To send a fax, users print from their word processor to the GFI FAXmaker printer, or create a new message in their email client (e.g., Outlook or Outlook Web Access). The user then selects the recipient(s) of the fax from the Outlook Contacts list (address book) or enters the fax number directly. After clicking on the "Send" button, the fax is sent and the user receives a transmission report in his/her inbox.

### ■ Receive faxes in your email client – in fax or PDF format

GFI FAXmaker delivers faxes to the user's inbox in TIF – fax – format or Adobe PDF format. This enables users to check faxes from anywhere in the world, using either a normal desktop email client (for example, Outlook) or a web-based email client (for example, Outlook Web Access). Receiving faxes in PDF format means the fax can be forwarded to anybody, and it also allows for easy integration with document archiving systems or workflow software/procedures.

### ■ Allows you to send/receive faxes via your handheld or mobile

Via GFI FAXmaker's Email2Fax Gateway, the email clients of handhelds like the Blackberry and Pocket PC (2003 upwards) can be used to send faxes. The Blackberry and Pocket PC email clients can also receive faxes and fax reports as emails. The Blackberry devices have built-in PDF viewer that seamlessly integrate with GFI FAXmaker's PDF capabilities; most Pocket PC 2003 also ship with built-in PDF viewers. As long as they have image-viewing capabilities to view received faxes, GPRS mobile (cell) phones that are email-compliant can use GFI FAXmaker in the same way as handhelds.

### ■ Supports Outlook Contacts

There is no need to keep a separate fax address book - just select the recipient's "Business Fax" entry from the Outlook Contacts list or the Global Address Book: No need to duplicate address entries.

### ■ Attach Office documents, PDF, HTML and other files

Users can attach Microsoft Office, PDF, HTML and other files to their fax. These are rendered to fax format on the fax server. The 'Send to Mail Recipient' command, available in Microsoft Office and other applications, can therefore also be used to quickly send a document as a fax.

### ■ Automatic application integration & mail merges with NetPrintQueue2FAX

GFI FAXmaker's NetPrintQueue2FAX feature allows you to embed a fax number in a document and 'print to fax' from almost any application, from anywhere in the network - without having to enter the fax number separately. This feature is especially handy for accounting applications; an invoice can be faxed simply by embedding the fax number in the document. No application integration or development is required.

### ■ Fax broadcasting using Microsoft Office mail merge

Using the mail merge facility of Microsoft Word/Office, you can send personalized fax broadcasts. Because Microsoft Office supports ODBC, the recipient list can be retrieved from any data source, including Microsoft SQL Server, Microsoft Access and many more.

### ■ Support for Citrix

The GFI FAXmaker client can run on a Citrix terminal server. That way Citrix users can send faxes when logged on Citrix.

## System requirements

- Windows 2000/2003/XP server machine with at least 256 MB of RAM and an 800 MHz processor.
- A professional fax device: For a complete list go to <http://kbase.gfi.com/showarticle.asp?id=KBID001220>.
- If you are installing GFI FAXmaker on a separate machine, the IIS SMTP service will need to be installed.
- If using Windows 2000, ensure you have Service Pack 3 or later installed.
- For more detailed system requirements please see the manual.

**Download your evaluation version from <http://www.gfi.com/faxmaker/>**

GFI Software  
Magna House, 18 – 32 London Road  
Staines, Middlesex  
TW18 4BP  
UK  
Tel +44 (0) 870 770 5370  
Fax +44 (0) 870 770 5377  
sales@gfi.co.uk

GFI Software  
15300 Weston Parkway  
Suite 104  
Cary, NC 27513  
USA  
Tel +1 (888) 243-4329  
Fax +1 (919) 379-3402  
sales@gfiusa.com

GFI Software GmbH  
Bargkoppelweg 72  
22145 Hamburg  
Germany  
Tel +49 (0)40 3068 1000  
Fax +49 (0)40 3068 1010  
sales@gfisoftware.de

GFI Asia Pacific Pty Ltd  
83 King William Road  
Unley 5061  
South Australia  
Tel +61 8 8273 3000  
Fax +61 8 8273 3099  
sales@gfiap.com

GFI Software  
GFI House  
San Andrea Street  
San Gwann SGN 05  
Malta  
Tel +356 21 382418  
Fax +356 21 382419  
sales@gfi.com

**Microsoft**  
GOLD CERTIFIED  
Partner

**GFI**  
www.gfi.com